

## QUALITY POLICY STATEMENT

Ferguson Construction Ltd (the Company) recognises it has a responsibility to manage the quality of the products and services it provides to all Customers and that it satisfies the requirements of ISO 9001. The Managing Director Responsible for Quality Mr Alan Ferguson recognises that ensuring and maintaining the quality of the work and services provided by Ferguson Construction Ltd is critical to the long-term future of the Company. This has involved defining our business context and ensuring our quality system is aligned to and integral to our strategic business direction. In order to achieve this the Company will:

The Company, so far as is reasonably practicable, proposes in particular:

- a) To ensure adequate resources for the Quality Management System requirements
- b) To plan for quality requirements in all existing and future activities of the Company
- c) To ensure compliance with contractual and legal requirements and standards
- d) To maintain standards in line with current best industry practice
- e) To provide adequate training and development of all staff to ensure they are capable
- f) To assess the capability of suppliers and sub-contractors employed by the Company and only use those known to meet quality requirements
- g) To monitor quality performance by audits, reviews of complaints, non-compliances and measurement of customer satisfaction to ensure required standards are maintained and to identify areas where corrective or preventive actions are required
- h) To set objectives, targets and programmes with a view to continual improvement of the Quality Management System and services provided.

Senior Management team will share the responsibility for maintaining the overall operation of the Quality Management. Overall responsibility for the quality management system will be held by Mr Alan Ferguson.

Senior Management shall further ensure that this policy is:

- a) Communicated to all staff and other interested parties.
- b) That the Policy and the Quality Management System are reviewed on an annual basis as a minimum to ensure they are up to date, effective and meet the overall objectives towards quality.

All employees will be involved in implementing and continually improving the effectiveness of this system and the Company will ensure the importance of meeting and exceeding customer requirements is communicated and understood.

We will monitor and review our quality objectives in order to foster continual improvement in our activities. This policy will be reviewed for continuing suitability and effectiveness at Management reviews as required.

This policy will be made available to any interested parties by request.

Signed:

*alan ferguson*

Alan Ferguson  
Managing Director  
September 2018